

Congratulations on choosing **ARENA** - the full motion, free roam, multiplayer, immersive virtual reality experience at the Kalahari Resort. It is important that you read and follow the instructions below to play, and for the best experience possible.

Release and Liability Waiver

Each ticket holder is required to agree to our release and [liability waiver](#). If you are under 18, a parent or legal guardian must agree on your behalf. If you would like to save time the day of your session, we encourage you to print and read the release and liability waiver prior to your arrival at ARENA.

Age Requirement

You must be at least 10 years of age to participate in ARENA. Children 9 years and under may not participate.

Safety

Come sober and well rested. If you are under the influence of alcohol or drugs, you will not be permitted to participate and will not receive a refund.

ARENA is a physical activity. You will need to walk, unassisted, while participating with the full use of both hands. The equipment – including a backpack, headset and gun simulator – is heavy (the backpack alone is about 10 pounds) and must be worn for the duration of the session.

We do not recommend ARENA if you are pregnant, elderly, have any heart condition, vision abnormalities, history of seizures or loss of awareness, or psychiatric disorders or concerns. The equipment may also affect the operation of pacemakers and other implanted medical devices. In all such cases, you should consult your physician prior to participating.

You should wear comfortable, closed-toe footwear and comfortable clothes. Spiked or high heels are not permitted for your safety and as these could damage the game floor. If you have improper footwear or no footwear at all, you will not be allowed to participate and will not receive a refund.

Long hair should be tied up.

We do not recommend wearing eyeglasses while participating. This could damage your glasses and the headset lenses. Contacts are fine.

We recommend against wearing mascara as it could smudge the headset lenses and obstruct your vision.

You should immediately stop playing and inform the staff if you have any pain, discomfort, disorientation, or other medical symptoms before or during ARENA.

You must not leave children unattended in the waiting area or anywhere else. If there is no adult to supervise your child, you should not participate.

Safety Briefing

You must arrive at ARENA least 10 minutes early for the check-in, safety briefing, and suit-up process. The safety briefing is mandatory. If you miss the safety briefing you will not be allowed to participate and will not receive a refund.

If you have any questions, please contact us at arena.dells@fegllc.com.