



**Kalahari Resorts & Conventions, in Partnership with SSM Health,  
Introduces Calming Room at Wisconsin Dells Resort**

*New space will provide a dedicated, safe, quiet space for those with sensory sensitivities*

**FOR IMMEDIATE RELEASE**

**Wisconsin Dells, Wisconsin (March 17, 2025)** – In partnership with SSM Health and the SSM Health Treffert Center, Kalahari Resorts & Conventions in Wisconsin Dells, is proud to announce the opening of a dedicated Calming Room at its resort. The room will provide a safe, quiet, dedicated space for guests with sensory sensitivities who need a place to decompress.

Located on the second floor in the main lobby, the Calming Room offers a serene sanctuary designed to provide relief and comfort for individuals who may experience sensory challenges. Whether it be individuals with sensory processing disorders or anyone seeking a quiet space to decompress, the Calming Room provides a supportive environment.

“Sensory processing differences are a natural part of human diversity, experienced by millions of people, including those with autism, ADHD, PTSD, and other conditions,” explained Meg Puddy, SSM Health Treffert Center Director of Behavioral Health Services. “Every detail, from the design to the artwork, has been thoughtfully crafted in collaboration with the Treffert team to foster a supportive environment where guests can pause, regulate, and engage with their Kalahari experience in a way that works best for them.”

The new Calming Room at Kalahari offers sensory-friendly activities, books, fidget toys and noise-canceling headphones. Also equipped with comfortable seating and calming visuals, the room aims to create a soothing atmosphere conducive to relaxation.

“We are extremely proud to partner with SSM Health and the Treffert Center, which is internationally recognized for its expertise in autism and sensory-friendly spaces,” said John Chastan, General Manager of Kalahari Resorts & Conventions in Wisconsin Dells. “This partnership has allowed us to create a state-of-the-art Calming Room here at Kalahari, leveraging the groundbreaking Treffert Approach. It’s more than just a quiet space—it’s a carefully considered environment where families can find peace and relaxation when they need it most.”

The Calming Room is part of a collaboration between Kalahari Resorts and SSM Health that offers health and safety benefits and education to resort guests. The Calming Room will also serve as a nursing room for mothers, ensuring families can fully enjoy their getaway with convenience and privacy.

“Partnerships like this allow us to meet community members and area visitors where they are in meaningful and valuable ways,” notes Sue Anderson, SSM Health Regional President. “We are proud to partner with Kalahari and believe that the health and safety education, as well as the Calming Room, will provide resort guests with education and resources they need to enjoy their time in Wisconsin Dells safely and in good health.”

This is the third Calming Room at a Kalahari Resorts. Kalahari also offers a Calming Room at the Ohio and Texas properties.

For more information on the new sensory room, visit

<https://www.kalahariresorts.com/wisconsin/things-to-do/experiences/calming-room/>. To learn more about SSM Health and the Treffert Center, visit <https://www.ssmhealth.com/treffert-center>.

Photos of the Calming Room can be found here: [LINK](#)

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### **About Kalahari Resorts & Conventions**

Kalahari Resorts and Conventions in Wisconsin Dells, Wisconsin, Sandusky, Ohio, the Pocono Mountains, Pennsylvania, and Round Rock, Texas, and opening soon in Spotsylvania County, Virginia, delivers a beyond-expectations waterpark resort and conference experience all under one roof. The authentically African-inspired Kalahari Resorts, privately owned by the Nelson family, is home to America’s Largest Indoor Waterparks. Todd and Shari Nelson, the founders of Kalahari Resorts, were honored with an introduction to the Wisconsin Business Hall of Fame in 2023. Kalahari Resorts features well-appointed guest rooms and suites, the full-service Spa Kalahari, a fun-filled family entertainment center, on-site signature restaurants, unique retail shops and a state-of-the-art convention center. For more information, members of the media are encouraged to visit [kalaharimedia.com](http://kalaharimedia.com).

### **About SSM Health**

SSM Health is a Catholic, not-for-profit, fully integrated health system dedicated to advancing innovative, sustainable, and compassionate care for patients and communities throughout the Midwest and beyond. The organization’s 40,000 team members and 13,900 providers are committed to fulfilling

SSM Health's Mission: "Through our exceptional health care services, we reveal the healing presence of God."

With care delivery sites in Illinois, Missouri, Oklahoma and Wisconsin, SSM Health includes hospitals, physician offices, outpatient and virtual care services, comprehensive home care and hospice services, a fully transparent pharmacy benefit company, a health insurance company and an accountable care organization. It is one of the largest employers in every community it serves. For more information, visit [ssmhealth.com](https://www.ssmhealth.com) or find us on [Facebook](#) and [LinkedIn](#).

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